Engineer

Mentoring & Coaching

7 achievements

Connect the parts of your system

The work collected under “Mentoring & Coaching” shows one part of a working system. We can help connect that part to the rest of your operation. Somebody on your side of the table when a supplier, a budget or an architecture decision needs a second informed opinion.

Explore our services Get in touch →

Find a comparable challenge

Follow an example that resembles your situation. Its review describes the decisions behind the result, beyond the technology label. One infrastructure plan for 14 departments — 14 research departments on one infrastructure plan

One infrastructure plan for 14 departments Get in touch →

Led a GIS map application to 10x revenue growth

Led the software development of a GIS map application, driving revenue growth by 10x and positioning the product as a primary data asset.

Estimated 4,000 hours saved, team from 2 to 18

Estimated 4,000 hours saved while mentoring a team that grew from 2 to 18 members, improving workflows and cross-departmental coordination.

Wrote 50,000 words of software documentation

Wrote 50,000 words of comprehensive software documentation utilizing Markdown in GitHub, Craft, and Confluence, thereby ensuring the retention of knowledge and the transparency of the process.

Led company growth from 4 to 14 employees

Led company growth from 4 to 14 employees by employing Agile methodologies and effective project management practices.

Guided company projects through development

Guided the execution of numerous company projects, offering expert support in the software development phases.

Established a Technical Support department

Established a Technical Support department, servicing over 10,000 clients with IT support and troubleshooting solutions, tracking client requests in a CRM.

Managed a team delivering IT support

Managed a team delivering IT support, data recovery, and hardware repair services to over 1,000 clients, ensuring high-quality service.

Focus the engineering effort

Bring the decision, the people affected and the options already considered. We can make the tradeoffs explicit and leave a documented recommendation.

See what it costs Get in touch →

Put the subject in your context

Tell us how “Mentoring & Coaching” appears in your own system. We can help choose the relevant service and define the work around it.

Explore our services

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Contact card

Carefully Crafted With Love by D.

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